KYC (Know Your Customer)

Due the Regulations under which we operate, we are forced to verify all our customers' accounts in order to avoid any kind of fraudulent behavior (betting from restricted countries, gaming by minors, identity theft, money laundering, etc.).

In order to maintain the highest level of security, we ask our customers to provide us with certain types of documents as part of KYC ("Know Your Customer") policy. If you haven't verified your account yet, we kindly ask you to do so that as soon as possible.

We would like please to ask you to send us your documents to our official e-mail address: info@brokerstorm.com .

We would kindly like to ask you to complete your KYC procedure in order to verify your account. The list of documents required is mentioned below:

Proof of Identity

- Identification documents can be one of the following: ID card, passport or driving license.

- The document should include full name, date of birth and a picture of yourself.

- Photo should cover the full document and clearly show the required information.

Proof of Address

- Proof of address document can be one of the following: bank/credit card statement or a utility bill.

- Electricity, Gas, Landline and Water utility bills are acceptable.

- The document should include full name, address, document date and name of the issuer;

- The document should be issued within three months of the curren* Kindly note that we do not accept mobile phone bills as a proof of residency nor screenshots of any kind.

 Please note that any document sent must have all the edges clearly visible.

Once review of the provided documents has been finished and all documents be approved your account will be fully verified.